

**Right of withdrawal and consequences of revocation; exclusion of the right of revocation; model revocation form**

If you are a consumer (§ 13 BGB), you are entitled to revocation by law:

**Revocation policy**

**Right of revocation**

You are entitled to revoke this contract within fourteen days without giving reasons.

The revocation period is fourteen days from the day on which you or a third party designated by you, other than the carrier, took or has taken possession of the last goods.

To exercise your right of withdrawal, you must

**MLW intermed Handels- und Consultinggesellschaft  
für Erzeugnisse und Ausrüstungen des  
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Fax: +49 - (0)30 - 421 58 603  
E-mail: [info@mlw-beauty.com](mailto:info@mlw-beauty.com)**

inform us by means of a clear statement (e.g. a letter sent by conventional mail, fax or e-mail) of your decision to revoke this contract. You may use the attached model revocation form, which is not mandatory.

In order to comply with the revocation period, it is sufficient to send the notification of the exercise of the right of revocation before the end of the revocation period.

**Consequences of revocation**

If you revoke this Agreement, we shall reimburse you for all payments we have received from you, including delivery charges (other than any additional charges arising from your choosing a method of delivery different from the cheapest standard delivery offered by us), without delay and no later than fourteen days from the date on which we receive notice of your revocation of this Agreement. We will use the same means of payment for this refund as you used for the original transaction, unless expressly agreed otherwise with you; in no event will you be charged for this refund. We may refuse to refund until we have received the goods or until you have provided proof that you have returned the goods, whichever is earlier.

**You must return or hand over the goods to us without delay and in any case within fourteen days at the latest from the day on which you inform us of the cancellation of this contract.** This period will be deemed observed, if you send the goods before the expiry of the fourteen-day period.

**You will bear the direct costs of returning the goods**, which can normally be returned by post. We will bear the costs of returning those goods which cannot be returned normally by post due to their nature.

You will only have to pay for any loss of value of the goods if such loss of value is due to handling of the goods in a way which is not necessary for checking their nature, properties and functioning.

#### **Exclusion of the right of revocation**

The right to revoke your declaration to MLW regarding the conclusion of a purchase contract for the goods does not apply to distance contracts

- for the supply of goods which are not prefabricated and for the production of which an individual selection or determination by the consumer is decisive or which are clearly tailored to the personal needs of the consumer,
- for the delivery of goods that can spoil quickly or whose expiry date would be quickly exceeded,
- for the delivery of sealed goods which are not suitable for return for reasons of health protection or hygiene if their seal was removed after delivery or if the packaging was broken,
- for the delivery of goods if they have been inseparably mixed with other goods after delivery due to their nature.

**Model revocation form**

If you wish to revoke the contract, please fill in and return this [Form](#).

To

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August-Borsig-Ring  
115566 Schöneiche bei Berlin  
Germany  
E-Mail: info@mlw-beauty.com

I/we (\*) hereby revoke the contract concluded by me/us (\*) for the purchase of the following goods (\*)/the provision of the following service (\*)

\_\_\_\_\_  
\_\_\_\_\_

Ordered on (\*) \_\_\_\_\_ / received on (\*) \_\_\_\_\_

Address of the consumer(s)

Address of the consumer(s)

Signature of the consumer(s) (only in the case of communication on paper)

\_\_\_\_\_  
Date

(\*) Delete as appropriate